

## Frequently Asked Questions - Website Design

### **How can you keep your design prices so low?**

First, let us say that all our designers are dedicated to providing a first class service in everything Web Editors undertake and we unhesitatingly admit that we use ready-made templates as the basis for each new website we create. This cuts out so much time from the start and, as anyone will appreciate, Time Is Money.

From your first contact with us you will be dealing with professional designers, and only professional designers. Even when your site is finished and up and running we will still be available to assist with its updating and maintenance.

### **What if I have any questions to ask before placing an order?**

Any questions you may have can be answered by contacting us by email at [info@web-editors.co.uk](mailto:info@web-editors.co.uk) and we will do our best to answer your queries ASAP. If you have a Skype account just look for "Web-Editors Network" and we can chat straight away. We often use this method to talk with our clients whilst working on their project.

### **How long will it take you to design my website?**

From receiving your order, for a £99.00 4 page website, and you providing the text and images, it would normally take us up to 7 days to design, build and have your website up and running.

### **What information would you need from me before designing my website?**

1. A copy of your company logo (if you do not have a logo we can recommend a company for this).
2. The title for each page of your website (eg Home, About, Contact, Products).
3. Draft text for each page (we will edit this for you if you would like us to).
4. Images for each page (sent in any format as we are able to edit them before placing on your website).

### **What is a Domain Name?**

A domain name is the name of the website such as [www.yourwebsite.co.uk](http://www.yourwebsite.co.uk) or [www.yourwebsite.com](http://www.yourwebsite.com) and each name/domain is unique.

### **Can I have any Domain Name?**

Yes, you can have any domain name you wish for your website, as long as it is currently available. By using our Go Daddy form you will easily discover if the name you are planning is available. A short, memorable domain name is much better than a longwinded one.

### **Who owns my Domain Name?**

With Go Daddy you will register your website in your own name, or in the name of your business, and so you will always own your own domain name. (We can help you through this procedure if you would like us to).

### **What is Website Hosting?**

For any website to be viewed it must be resident on a web server which is known as the host. There is usually a charge for website hosting services but Web Editors have incorporated the first year`s charges within the £99.00 price you will pay.

### **Is Web Editors` hosting reliable?**

All of our client websites are hosted in the UK by our provider that has two wholly owned UK data centres. So Web Editors are in complete control of the entire network infrastructure and security and, with the latest server technologies, you can be assured that Web Editors have got it covered with all major scripting languages and database technologies supported.

### **Do you offer other services?**

Most definitely!! Search Engine Optimisation (SEO), choice of Maintenance Plans, preparation of downloadable technical specification sheets, text editing, image enhancing and many more.

All our services can be seen on our sister website [www.web-editors.net](http://www.web-editors.net)

Don't forget you can contact us anytime by email [info@web-editors.co.uk](mailto:info@web-editors.co.uk) or during office hours Monday to Saturday through our Skype account Web-Editors Network. We are always happy to listen and help.